

Registration

Registration includes continental breakfast and lunch

Registration \$100

(Above includes the bonus \$45.00 KAHQ membership fee for Annual Year 2024, i.e., September 13, 2024 - September 12, 2025)

No refunds after conference date.

Register and pay online:

Kentucky Association of Healthcare Quality Website:

<https://kahq.org/conference/>

Or make checks payable to:

Kentucky Association of Healthcare Quality
c/o Christina Castelli-Bische, Treasurer, KAHQ

And, mail with the completed below information to:

110 Castel Hill Ln., Corinth, KY 41010

NAME: _____

Title: _____

Organization: _____

Address: _____

City, State, Zip: _____

County: _____

Day phone: _____

Email address: _____

Special diet: Vegetarian:

Gluten Free:

Other: _____



Remember, that with the conference fee, the annual KAHQ dues are FREE, a savings of \$45.00!

KBN CE Provider: Kentucky Department for Behavioral Health, Development and Intellectual Disabilities, 275 East Main Street, 4W-G, Frankfort, KY 40621
Number: 5-0051 **Expires:** December 31, 2025.

Requirement for Successful Completion: All day attendance (verified by sign-in sheet at the beginning and completion of conference evaluation at end) . Otherwise, no contact hours can be awarded.



KAHQ

2024 Annual

Educational

Conference:

***QUALITY HEALTHCARE,
MORE THAN JUST LUCK!***

Friday, the 13th

of September, 2024

The Campbell House

1375 South Broadway

Lexington, KY 40504

KAHQ Conference Detail

CEUs: Submitted for approval of 7.2 Contract Hours in accordance with the Kentucky Board of Nursing (KBN) requirements.

CPHQs: Submitted for approval of 6.0 contact hours in accordance with National Association for Healthcare Quality (NAHQ) for Certified Professionals in Healthcare Quality (CPHQ).

Who should attend:

- Quality / Performance Improvement Professionals
- Accreditation Survey Coordinators
- Compliance/Administrators
- Risk Management and Safety Professionals
- Healthcare Leaders and Professionals
- Clinicians, e.g., physicians, physician assistants, nurse practitioners, nurses, clinical social workers, alcohol & drug counselors, long-term care administrators, pastoral counselors and professional art therapists.

Please visit the KAHQ website at
www.kahq.org

More about the conference, the speakers and their presentations' objectives:

Conference Objective:

1.) To learn how Quality Healthcare is more than by chance as part of performance improvement (PI) in healthcare:

Bob Gardner, MS & US Army Vet, Kentucky Center for Performance Excellence (KyCPE) Board of Directors Chair, will introduce the process-focused organization (PFO) and share a transformation strategy to guide the journey to becoming a PFO. The strategy does not replace process improvement work, rather it incorporates process improvement into a broader systems approach to improving and sustaining enterprise performance.

Dr. Sally Davenport, DNP, RN, NEA-BC, will explore her recent research study regarding inadequate nursing educator professional identity, and how it is associated with dissatisfaction and subsequent intent to leave employment, leading to an inadequate faculty workforce to educate future nurses. She is calling all nursing leaders to action to develop, reinforce, and sustain nurses' professional identity leading to increased nursing educator retention to educate future nurses.

Craig Clapper, CE, CRE, Founder and Chief Science & Knowledge Officer for RELIABILITY 4Life, will discuss in the morning, how healthcare organizations can put a safety culture to work, both patient and workforce safety, by using state-of-the-art methodology and practical tools for effective and efficient root cause analysis for reducing human errors and increase patient safety; and, in the afternoon, he will present a discussion on high reliability organizing, in order to produce caregiver engagement.

Dr. Bill Harrington, PhD, Director of Quality Improvement at St. Elizabeth Healthcare, will present how sustaining quality improvements requires leaders and staff to follow related processes, and to adapt those processes as needed. When this does not occur, performance can regress to lesser levels than desired. Their organization has implemented an approach to secure such commitment at project inception and accountability beyond project handoff.

SCHEDULE

7:30 – 8:00 AM: Registration and Continental Breakfast

8:00 – 8:05 AM: President Welcome - Amanda Miller, KAHQ President

8:05 – 9:35 AM: Becoming a Process-Focused Organization - Bob Gardner, MS & US Army Vet

9:35 – 9:50 AM: Break

9:50 – 10:50 AM: Professional Identity - Dr. Sally Davenport, DNP

10:50 – 11:05 AM: Break

11:05 AM – 12:05 PM: Putting Safety Culture to Work – Craig Clapper, CE, CRE

12:05 – 1:05 PM: PLATINUM SPONSORS, VISIT VENDORS & LUNCH

1:05 – 1:30 PM: BUSINESS MEETING

1:30 – 1:40 PM: Break

1:40 – 2:40 PM: High Reliability Organizing – Craig Clapper, CE, CRE

2:40 – 2:50 PM: Break

2:50 – 4:20 PM: A Systematic Approach to Quality Improvement – Dr. Bill Harrington, PhD

4:20 – 4:30 PM: Wrap up & Evals

Thank You and Safe Travels